

A modular approach to common challenges

Why iNterface?

iNterface is a **modular, multi-functional operational support tool** which provides an Eco-system that can be applied to several business environments. This suite of software is offered on a **secure Web based** platform, accessible from any internet connected smart device. The platform consists of a number **functionally distinct areas** that can operate independently, however demonstrate increased efficiencies and effectiveness when modules are combined. Although each module has its unique area of functionality, they leverage **common data**. The architecture of iNterface ensures **ease of deployment** in varying environments, with minimal customisation for a chosen application.

“Digitally centralised – Operationally decentralised”

Know Your Member (KYM)

Knowing who your members are and being able to confidently identify them is not only desirable, but, depending on the type of association, may be a regulatory requirement. Whether you are a Homeowners Association gathering data on members within your gated community, or a Professional Body to which members are affiliated, it is vital that any data that you store is valid, current and visible to the individual members user .

Fully customizable Master data disciplines, encapsulated in this module, ensure that Members are fully identified and regulated within a predefined Governance framework applicable to your association. Furthermore, implementing the “Review” and “Verify” functionality internally or by way of a service agreement with ourselves will give you peace of mind when it comes to reducing misrepresentation or fraudulent documentation.

Members are graduated via fully customizable metrics and their compliance status is communicated via dashboards, making it easy to discover areas of concern or when remedial actions are required.

Documentation that you require is uploaded and updated by the members themselves, thereby relieving you of onerous administration and ensuring that you meet one of the 8 requirements of the recently promulgated POPI Act.

Benefits

- **Central document repository, removing confusing or conflicting document versions**
- **Colour coded Member Status**
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- **Activate/De-Activate Members centrally**
- **Date driven reminders**
- **Communicate with members from one platform**
- **Members responsible for data accuracy**
- **WEB based, always on, accessible anywhere, anytime**
- **Unlimited Admin Users – one monthly Platform fee**

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Documents uploaded by your Members are colour coded to indicate their status

- ORANGE** indicates that the uploaded document has not been checked for accuracy
- GREEN** Indicates a “Reviewed status” meaning that the document has been manually checked against its uploaded image
- GOLD** Indicates a “Verified status” meaning that you or a 3rd party verification agent has independently checked the uploaded image against the originating data source to verify its authenticity

Members are colour coded to indicate their overall status

- RED** Not all documents have been uploaded
- ORANGE** All documents uploaded but not all have been reviewed
- GREEN** All documents have been reviewed but not verified
- GOLD** All documents have been verified

Utilising these “robot” statuses, you can quickly drill down on areas of concern and communicate with your Members from the same platform requesting remedial actions. The platform allows you to “de-activate” non-compliant Members and share that information to the relevant systems or parties that need to remain informed.

Depending on the systems typography this can be automated via systems using EDI or API technologies

Date driven fields advise Members automatically when documents expire and invite them to upload the latest versions.

KYM gives you piece of mind, by providing you with the relevant details ensuring that you know who your Members are and that you subscribe to the relevant requirements of the POPI Act.